

# BECKHOFF

## Digital Servo amplifier AX 2000



### *Assembly, Installation, Setup*

Keep all product manuals as a product component during the life span of the servo amplifier.

Pass all product manuals to future users / owners of the servo amplifier.

Edition 07/2007

## Error messages

Errors which occur are shown in coded form by an error number in the LED display on the front panel. All error messages result in the BTB/RTO contact being opened, and the output stage of the amplifier being switched off (motor loses all torque). If a motor-holding brake is installed, it will be activated.

Number	Designation	Explanation
<b>E / S / A / P</b>	Status Messages	Status messages, no error, see p. 86
<b>. . .</b>	Status Message	Updating the startup configuration
<b>-</b>	Status Message	Programming mode
<b>F01*</b>	Heat sink temperature	Heat sink temperature too high limit is set by manufacturer to 80°
<b>F02*</b>	Overvoltage	Overvoltage in DC bus link limit depends on the electrical supply voltage
<b>F03*</b>	Following error	Message from the position controller
<b>F04</b>	Feedback	Cable break, short-circuit, short to ground
<b>F05*</b>	Undervoltage	Undervoltage in DC bus link limit is set by manufacturer to 100V
<b>F06</b>	Motor temperature	Motor temperature too high or temp. sensor defect limit is set by manufacturer to 145°C
<b>F07</b>	Internal voltage supply	Internal amplifier supply voltages are out of tolerance
<b>F08*</b>	Overspeed	Motor runs away, speed is too high
<b>F09</b>	EEPROM	Checksum error
<b>F10</b>	Flash-EPROM	Checksum error
<b>F11</b>	Brake	Cable break, short-circuit, short to ground
<b>F12</b>	Motor phase	Motor phase missing (cable break or similar)
<b>F13*</b>	Internal temperature	Internal temperature too high
<b>F14</b>	Output stage	Fault in the power output stage
<b>F15</b>	I <sup>2</sup> t max.	I <sup>2</sup> t maximum value exceeded
<b>F16*</b>	Supply BTB/RTO	2 or 3 phases missing in the mains supply feed
<b>F17</b>	A/D converter	Error in the analog-digital conversion, normally caused by extreme electromagnetic interferences.
<b>F18</b>	Regen	Regen circuit faulty or incorrect setting
<b>F19*</b>	Supply phase	A phase is missing in the mains supply power feed (can be switched off for 2-phase operation)
<b>F20</b>	Slot fault	Slot error (hardware fault on expansion card)
<b>F21</b>	Handling error	Software error on the expansion card
<b>F22</b>	Earth short circuit	For 40/70 amps type only
<b>F23</b>	CAN-bus off	Severe CAN bus communication error
<b>F24</b>	Warning	Warning is displayed as fault
<b>F25</b>	Commutation error	Commutation error
<b>F26</b>	Limit switch	Homing error (machine has driven onto hardware limit switch)
<b>F27</b>	AS	Operational error with -AS- , input for AS-Enable and EN-ABLE have been set at the same time
<b>F28</b>	External Trajectory	External position profile generator created a step, that exceeded the maximum value
<b>F29</b>	Slot Fault	depends on expansion card, see online help
<b>F30</b>	Emergency timeout	Timeout emergency stop
<b>F31</b>	Macro	Macro program error
<b>F32</b>	System Error	system software not responding correctly

\* = These error messages can be cancelled by the ASCII command CLRFAULT, without executing a reset. If only these errors are present, and the RESET button or the I/O-function RESET is used, the CLRFAULT command is also all that is carried out.



**More information to the messages can be found in the ASCII Object Reference (Online Help), see parameter ERRCODE. Hints for removal can be found in section "Trouble-Shooting" of the online help.**

## Warning messages

Faults which occur, but which do not cause a switch-off of the amplifier output stage (BTB/RTO contact remains closed), are indicated in the LED display on the front panel by a coded warning number.

Number	Designation	Explanation
<b>E / S / A / P</b>	Status Messages	Status messages, no error, see p. 86
. . .	Status Message	Updating the startup configuration
-	Status Message	Programming mode
<b>n01</b>	I <sup>2</sup> t	I <sup>2</sup> t threshold exceeded
<b>n02</b>	Regen power	Reached preset regen power limit
<b>n03*</b>	S_fault	Exceeded preset following error limit
<b>n04*</b>	Response monitoring	Response monitoring (fieldbus) has been activated
<b>n05</b>	Supply phase	Mains supply phase missing
<b>n06*</b>	SW limit switch 1	Underrun software limit switch 1
<b>n07*</b>	SW limit switch 2	Overrun software limit switch 2
<b>n08</b>	Motion task error	A faulty motion task was started
<b>n09</b>	No reference point	No reference point (Home) set at start of motion task
<b>n10*</b>	PSTOP	PSTOP limit-switch activated
<b>n11*</b>	NSTOP	NSTOP limit-switch activated
<b>n12</b>	Motor default values loaded	Only for ENDAT or HIPERFACE® : discrepancy between motor number saved in the encoder and the amplifier, motor default values loaded
<b>n13*</b>	Slot warning	24V supply of the I/O expansion board is missing
<b>n14</b>	SinCos feedback	SinCos commutation (wake & shake) not completed, will be canceled when amplifier is enabled and wake & shake carried out
<b>n15</b>	Table error	Fault according to speed/current table INXMODE 35
<b>n16</b>	Summarized warning	Summarized warning for n17 to n31
<b>n17</b>	Fieldbus Synchronization	The mode synchronization SYNC SRC is selected but the drive isn't in synchronies cycle
<b>n18</b>	Multiturn overrun	Using Multiturn encoder feedback, an overrun over the maximum number of resolutions was detected
<b>n19</b>	Motion task ramps are limited	Range overflow on motion task data
<b>n20</b>	Wrong GMT data	Wrong "Graphical Motion Task" data
<b>n21</b>	PLC program error	For details see plc code
<b>n22</b>	max. motor temperatur reached	The user can shut down the process before the temperature error will interrupt the process immediately
<b>n23...n31</b>	reserved	reserved
<b>n32</b>	firmware beta version	Firmware is an unreleased beta version

\* = These warning messages lead to a controlled shut-down of the drive (braking with the emergency ramp)



**More information to the messages can be found in the ASCII Object Reference (Online Help), see parameter STATCODE. Hints for removal can be found in section "Trouble-Shooting" of the online help.**